

DATA COLLECTION QUESTIONNAIRE

1. What is your age group?
2. What is your gender?
3. What is your level of education?
4. Do you use any e-mail service?
5. Do you use any social networks? If so, which one?
6. Are you fluent in any foreign language? If so, which one?
7. Can you use any online system that is fully in English?
8. Do you know what a digital legacy is?
9. If you have any knowledge about digital legacy, define it using your own words.
10. Do you have any knowledge about what digital legacy management tools/systems are?
11. For the digital legacy management system to be effective in passing on the inheritance, users must configure the actions that will be taken in case they die or become unable to access the system. Consider that you want to configure the digital legacy of your e-mail and social network. In these two systems there is information about your work, as well as personal photos, messages and your contacts. Of the options below, which would you feel more comfortable about?
 - a. Assigning a guardian, who would partly have access to my account and would abide by my pre-established will, which would be delivered to him/her when the system validates my death.
 - b. Assigning an heir who will have full access to all my accounts after I die.
 - c. Deleting only the accounts I wish, leaving responsibility and access to the heirs I selected.
 - d. Deleting my accounts, but leaving only the data I selected in life to be passed on to the people I chose in life.
 - e. Deleting my accounts, but leaving only the data I selected in life to be passed on to my heirs.
 - f. Completely deleting all my accounts, so that after my death is confirmed the account will be completely excluded from the system.
 - g. I would like it to be possible to group the information and classify it into categories or tags and make it available to the people I choose in life according to the category, or omit something I didn't want anyone to see.
12. One of the biggest problems that digital legacy management systems have is the categorization of information, as the systems do not clearly discern the nature of the data. One solution adopted by the tools that manage the digital legacy is the assignment of a guardian. The guardian is responsible for accessing the account data, and following the wishes of the digital will. For example, one of the wills in a possible digital legacy is that photos from last year's vacation of the user's family be given to all their relatives. Only the guardian will be able to clearly discern the desired photos, as well as who the family members are. In order to carry out the filter, the guardian will have to have full access to the account. How do you feel about the solution of using a guardian?
 - a. I feel comfortable, I would use this option.
 - b. I feel uncomfortable, I would not use this solution.
 - c. I don't know how to answer.
 - d. Other. Describe
13. One of the automated possibilities for digital legacy administration is the use of digital will. In this, the user's preferences are stored, so the user assigns which data

will be inherited, as well as which people will manage these accounts. Do you consider that all users' pre-established wishes before their death must be entirely obeyed in the execution of a digital will?

14. Do you consider that the digital will has the same importance as a will written on paper?
15. If there was a conflict between the digital will and the one written on (physical) paper, which one do you think should be more valid?
16. E-mails, social networks, web systems often use cloud computing to store user data. Do you feel comfortable knowing that your data is often being stored in other countries?
17. Do you read terms of use and privacy policies to know the contractual clauses concerning your digital legacy?
18. There are systems exclusively focused on digital legacy management, and these tools tend to be Web Applications. In these systems, the user configures the information relating to the people who will inherit their legacy. From the detection of the user's death, the system transfers the access to the applications to an heir, with the proper data sharing to be inherited. Did you have knowledge about the existence of systems that are EXCLUSIVE to the management of digital legacies?
19. Google (Youtube, Gmail, Google+ etc) is a popular company that allows the management of online accounts of its users. This company has a tool for managing the data of deceased users called Google Inactive Accounts (image above). Did you know about the possibility of data management by this tool?
20. There are legacy management systems integrated to digital accounts, such as Google Inactive Accounts (a tool coupled to the system that manages only the data referring to a given platform) and dedicated systems (legacy management systems in an independent way, which aim at a digital legacy management in general, storing data on social networks, e-mail, etc.). In a scenario where you are interested in configuring your digital legacy, which would you choose ?
21. In your opinion, who has possession of your Digital assets (data you have entered into the system such as photos, messages, location of access, videos, etc.).
22. If you wish, leave your e-mail so we can contact you.
23. Would you like to tell us anything?